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# The Free College Promise

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Due to Covid-19 all faculty and staff are working remotely. If you have any questions or concerns please contact [promise@valleycollege.edu](mailto:promise@valleycollege.edu). We will be available during summer hours Monday-Thursday 8:00am-5:00pm and Friday Closed.

## Drop-in Counseling Appointments

We will be hosting drop-in counseling appointments online during weekdays, please see information below.

These appointments will take place online via Cranium Café, our web-based counseling software. Click the link below to enter our online lobby and a counselor will assist you during our lobby hours.

- Online Lobby Link: [Student Lobby](#)
- Login Information: You will login using the same username and password you use for WebAdvisor. If you are uncertain how to login to WebAdvisor, click [here](#) to recover your username and password.
- Technical Information: Make sure to use Chrome or Firefox browsers when using Cranium Café on computers and Android devices.

Online Drop-In Hours are as listed below:

### Weekdays

8am – 5pm (M, T, W, TH)

Closed on Friday's

## Weekend

Closed (Saturday and Sunday)

Note: To make sure we serve everyone in a timely fashion, we may close the waiting lobby before these end times. We recommend entering the lobby as early as possible.

## Class Registration

If you are a student entering the Promise Program, please be sure to drop in to the lobby above. If you have created an education plan, have no changes to your class schedule, and expect to pass all your classes this semester, you can register on your own! Here is a helpful, four-minute video to assist you with this process:

- How to register video click [here](#).
- If you have questions or are uncertain about which classes to take, use our walk-in hours and we will assist you with the registration process.

## Other Questions

As always, we are here to assist you with any questions you might have. Please feel free to use our drop-in hours over the next two weeks or send us an email at [promise@valleycollege.edu](mailto:promise@valleycollege.edu). Due to a large influx of emails, please anticipate a 1-2 business day delay for email responses.

SUMMER HOURS ARE:

Monday -Thursday

8:00am-5:00pm

Closed on Friday's

Summer Hours are Effective:

June 1, 2020-July 31, 2020

## Related Links

[First Year Experience](#)

[Police Science: Basic Law Enforcement Academies](#)

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[Science, Technology, Engineering and Mathematics \(STEM\)](#)

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[Honors Program](#)

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[CTE Transitions \(Formerly Tech Prep\)](#)

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[Career Readiness Program](#)

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[Middle College High School](#)

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[High School Concurrent Enrollment](#)

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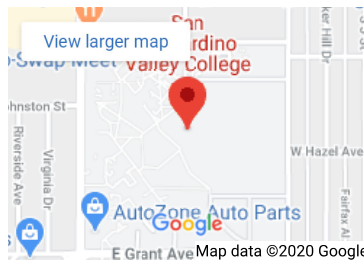
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